

**Tahoe City Public Utility District**

**Ordinance 264**

**Water Conservation  
and  
Drought Response Standards**



**Adopted June 23, 2009**

**General Manager**  
Cindy Gustafson

**Board of Directors**  
Erik Henrikson, President  
Dan Wilkins, Vice President  
Lou Reinkens  
Ron Treabess  
Judy Friedman

Section 1

**General Policies Governing Water Conservation and Drought Response Standards**

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**1.01 GENERAL**

Ordinance 264 of the Tahoe City Public Utility District (hereinafter referred to as "District,") establishes water conservation requirements and drought response standards.

**1.02 PURPOSE**

The purpose of this Ordinance is to preserve water resources, reduce the risk and severity of water shortages when drought or natural disaster occurs and to establish a drought preparedness and response plan. The prevention of water waste is an environmentally sound way to protect, conserve and prevent unacceptable diminution of the District's water supplies, while minimizing costs to the District and expense to its customers.

This Ordinance establishes drought response stages and measures to ensure that the water resources available to the District are put to the maximum beneficial use, that unreasonable use or unreasonable method of use is prevented, and that conservation of water is accomplished in the interest of District customers and for the health, safety and welfare of the public.

This Ordinance provides for the Board of Directors to establish, when funds are available, a rebate program for District water customers to encourage conservation and reduce consumer costs.

**1.03 WATER WASTE PROHIBITED**

No Owner shall waste water or cause, use or permit the use of water received from the District for residential, commercial, industrial, governmental or any other purpose in any manner contrary to any provision in this Ordinance.

Mandatory drought response measures shall be implemented based upon the declaration of drought response stages. No Owner shall use water in quantities in excess of the use permitted by the conservation stage in effect pursuant to this Ordinance.

**1.04 APPLICATION**

This Ordinance applies to all Owners, customers and users who occupy or control water use on any premise within the District's water service area and to those water users and their customers whose parcels are within or outside of District boundaries and who receive service through contract with the District.

**1.04.1 Contracted Sales**

When the District enters into a contract for the sale of water to a public or private water system or entity, within or outside District boundaries, the system and its customers shall comply with all conditions contained herein. It shall be the responsibility of the system owner or the person signatory to the contract to ensure that all water conservation conditions are satisfied by their customers.

**1.04.2 Owner Defined**

The term “Owner” as used in this Ordinance, shall mean parcel owner, customer, water user, customer under contract or their water customers.

**1.05 AUTHORITY**

Nothing contained within this Ordinance shall be construed to limit the authority of the Board of Directors to amend, supplement or change this Ordinance or any rules and regulations applicable thereto at any time.

**1.06 EFFECTIVE DATE**

This Ordinance shall become effective 30 days from date of adoption, and the rates and schedules specified shall become applicable with the billing cycle following the effective date.

**1.07 PRIOR ORDINANCES REVOKED**

To the extent that any of the existing and prior ordinances of the District applicable to its water system are inconsistent herewith, all such prior water ordinances shall be deemed revoked upon this Ordinance becoming effective to the extent that they are inconsistent.

**1.08 EXISTING CHARGES**

Existing fees and charges in effect when this Ordinance is adopted shall remain in effect unless specifically changed by this Ordinance.

**1.09 INTERPRETATION**

The General Manager of the District is charged with interpretation, regulation and enforcement of the provisions of this Ordinance.

**1.10 ADMINISTRATION**

The provisions of this Ordinance shall be administered and enforced by the District through the General Manager, who may delegate such enforcement to one or more employees or contractors of the District.

**1.11 DETERMINATION OF CONSERVATION STAGE**

The District operates four separate water systems – Tahoe City, Alpine, McKinney-Quail and Rubicon. Stage 1 applies to water served from all water systems. Stage 2 and Stage 3 Drought response stages will be determined based upon each water system’s available supply.

Drought Response Stages 2 and 3 shall be called independently by water system, and shall be based upon supply and demand of available water within each system. Drought Response Stages 2 and 3 shall be determined by the Board of Directors.

**1.12 VIOLATIONS**

In order to protect the health, safety and welfare of the community, the District shall serve any Owner found to be violating any provision of this Ordinance with written notice, in accordance with Section 3, stating the nature of the violation and providing a reasonable time limit for the

satisfactory correction. If a violation is not corrected within the time limit prescribed, the General Manager shall exercise their authority to disconnect the water service from the District's system based upon the severity of the violation. Disconnect and reconnect fees shall be assessed per the District's fee schedule.

### **1.13 REQUESTS FOR EXEMPTION OR DEVIATION**

All requests for exemption or deviation from these standards shall be submitted, in writing, by the Owner to the General Manager. The Owner must obtain written permission and not assume that permission will be forthcoming for exemptions or deviations. The District will charge a fee to process the exemption request in accordance with the District fee schedule.

The General Manager may temporarily or permanently exempt Owners from the provisions of this Ordinance, or impose reasonable conditions in lieu of compliance, if the General Manager finds that any of the following conditions exist:

#### **1.13.1 Serious Economic Hardship**

The requirements would cause an unnecessary and undue economic hardship upon the Owner, threatening the Owner's primary source of income as an individual or a business.

#### **1.13.2 Adverse Impact on Health and Safety**

Strict compliance would create an emergency condition, as determined by the Board, adversely affecting the health, protection or safety of the Owner or the public.

### **1.14 APPEALS**

Any person who is dissatisfied with any determination made under this Ordinance may at any time within 30 days after such determination make an appeal. The first appeal will be made to the General Manager. Should the applicant be dissatisfied with the decision of the General Manager, a subsequent appeal may be made to the Board of Directors within 30 days of the General Manager's decision.

#### **1.14.1 Appeal to General Manager**

Any person who is dissatisfied with any determination made under this Ordinance may at any time within 30 days after such determination, appeal to the General Manager by giving written notice to the General Manager and to the Clerk of the Board of Directors. The appeal shall set forth the events and circumstances leading to the appeal, the nature of the ruling or interpretation from which relief is sought, the nature of the impact of the ruling on the appellant's property or business, together with any other reasons for the appeal.

The General Manager shall investigate the matter appealed and shall make a written decision, which shall be mailed to the appellant within 30 days of receipt of the appeal. If the dispute involves an amount of charges, the appellant shall pay the amount disputed in full when the charges are due. Any charge paid under protest will be refunded to the appellant should the General Manager determine that the charges were wrongfully made.

#### **1.14.2 Appeal to Board of Directors**

Any person who is dissatisfied with any determination made by the General Manager may at

any time within 30 days after such determination, appeal to the Board of Directors by giving written notice to the Manager and to the Clerk of the Board of Directors. The appeal shall set forth the events and circumstances leading to the appeal, the nature of the ruling or interpretation from which relief is sought, the nature of the impact of the ruling on the appellant's property or business, together with any other reasons for the appeal.

The Manager shall transmit to the Board of Directors a report upon the matter appealed. The Board of Directors shall cause written notice to be given at least ten (10) days prior to the time fixed for hearing to all persons affected by such application of the time and place fixed by the Board of Directors for hearing such appeal. The Board shall consider all testimony and make a decision, which shall be mailed to the appellant within 30 days of the date of the Board action. The Board of Directors may, at any time, upon its own motion, revise any determination made by the Manager.

If the dispute involves an amount of charges, the appellant shall pay the amount disputed in full when the charges are due. Any charge paid under protest will be refunded to the appellant should the Board of Directors determine that the charges were wrongfully made.

#### **1.15 SEVERABILITY**

If any section, paragraph, sentence, clause or phrase of this Ordinance or any part thereof is for any reason held to be invalid, such decision shall not affect the validity of the remaining portions of this Ordinance or any part thereof. The Board hereby declares that it would have passed each section, paragraph, sentence, clause or phrase thereof, irrespective of the fact that any one or more sections, paragraphs, sentences, clauses or phrases be declared invalid.

Section 2

**Water Conservation  
Drought Response Stages**

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**2.01 WATER CONSERVATION REQUIREMENTS  
DROUGHT RESPONSE STAGE 1 - NORMAL CONDITIONS**

Owners shall not waste water and shall maintain all water service lines, from the point of delivery to the premises served, in good repair. Further, the Owner shall implement the following water conservation measures, under normal, non-emergency conditions:

**2.01.1 Metering: Tiered Water Consumption Charges**

Owners shall be assessed and pay a flat monthly water rate based upon size of water service as well as a charge for water consumption based upon a tiered billing structure, as identified in the current District water rate schedule. This billing structure is designed to encourage conservation, as the charge per thousand gallons of water consumed increases as water use increases.

**2.01.2 Repair of Water Leaks**

Any leak in plumbing and / or irrigation systems shall be repaired when found, but in any case within ten (10) days of notice by the District to repair.

**2.01.3 Water Runoff**

Use of potable water which results in flooding or runoff in gutters, streets or onto adjacent property is not allowed.

**2.01.4 Vehicle Wash**

Automatic shutoff valves or nozzles will be used whenever a hose is used for cleaning vehicles. This subsection does not apply to any commercial car washing facility that utilizes a recycling system to capture or reuse water. Washing of vehicles is exempted where the health, safety and welfare of the public is dependent upon frequent vehicle cleanings, such as snow removal vehicles and garbage trucks.

**2.01.5 Cleaning of Surfaces**

Automatic shutoff valves or nozzles will be used whenever a hose is used for cleaning or clearing walkways, patios, tennis courts, decks, driveways, parking areas or other improved areas, whether paved or unpaved. Unrestricted hoses may be used to alleviate immediate fire or sanitation hazards.

**2.01.6 Construction Water**

All water hoses used in connection with any construction activity shall be equipped with an automatic shutoff nozzle.

**2.01.7 Fire Hydrant Use Permit**

A District Hydrant Use Permit must be obtained before use of any fire hydrant for any purpose other than fire suppression or emergency aid.

### **2.01.8 Water Pressure**

Water pressure shall not exceed 60 psi within residential or non-residential structures. Pressure will be checked at final inspection of new construction, reconstruction and remodel to ensure compliance.

### **2.01.9 Low-Flow Plumbing Fixtures**

#### **a) Residential Units, Apartments, and Condominiums**

##### **Residential New Construction or Complete Reconstruction**

Low-flow fixtures are required in all residential structures that are subject to the new construction or tear down/rebuild District permit process, as follows:

- i. Showerheads must be 2.5 gpm or less,
- ii. Toilets must be ultra low-flow (ULFT) or high-efficiency (HET)
- iii. Dual flush toilets qualify as HET
- iv. Faucets must be 2.2 gpm or less

#### **b) Residential Units, Apartments, and Condominiums**

##### **Residential Remodel or Retrofit**

Where a residential structure is subject to the District's remodel permit process, all existing showerheads, toilets and faucets within the remodel area of the residential unit must be replaced with low-flow showerheads, ULFTs or HETs.

#### **c) Commercial Structures**

##### **New Construction or Complete Reconstruction**

Low-flow fixtures are required in all new or completely reconstructed commercial structures that are subject to the District permit process, as follows:

- i. Showerheads must be 2.5 gpm or less
- ii. Toilets must be ultra low-flow (ULFT) or high-efficiency (HET)
- iii. Dual flush toilets qualify as HET
- iv. Faucets must be 2.2 gpm or less

#### **d) Commercial Retrofit**

Where a commercial structure is subject to the District's permit process, all existing showerheads, toilets and faucets within the unit being remodeled must be replaced with low-flow showerheads, ULFTs or HETs. Units within a multi-unit commercial structure that are not being remodeled are not subject to being retrofit.

### **2.01.10 Landscape Irrigation**

#### **a) Winterization of Irrigation Systems**

Operation of irrigation systems shall be discontinued and properly winterized by November 1<sup>st</sup> every year or earlier depending on temperatures.

#### **b) Landscape Irrigation Controls on New Construction Irrigation Systems**

Any new irrigation systems installed, in conjunction with new construction or

complete reconstruction, within the District must be equipped with rain sensing devices that will halt irrigation after a specified rainfall, and/or moisture sensors that use a probe in the soil to monitor soil water content, and/or freeze sensors that turn off sprinkler valves when the temperature drops below a preset level. These devices must be approved by the District as to number, type and settings.

**c) State Model Landscape Ordinance**

All residential and commercial new construction shall conform with the requirements of the State of California Model Landscape Ordinance, Title 23, Division 2, California Code of Regulations, Chapter 2.7 or applicable local ordinances superseding the State ordinance.

**2.01.11 Restrictions on Irrigation during Times of Day, Precipitation or Low Temperatures**

Landscaping, lawns and open ground must not be watered: **(1)** between the hours of 9:00 AM and 9:00 PM, **(2)** at any time while it is raining or snowing and/or **(3)** where the air temperature is less than 40 degrees Fahrenheit.

**2.01.12 Visitor-Serving Facilities**

In order to promote public awareness of the need to conserve water and not waste water, the owner and manager of each hotel, motel, restaurant, convention and other visitor-serving facility shall display placards or decals provided by the District in places visible to all customers.

**2.01.13 Public Entities**

In order to promote public awareness of the need to conserve water and not waste water, all public entities shall display placards or decals, provided by the District, in places visible to all customers.

**2.01.14 Indiscriminate Use**

Owners shall not use water in a manner that is wasteful and without reasonable purpose.

**2.01.15 Exceptions**

The provisions of this section are not applicable to the uses of water which are necessary to protect public health and safety or for essential governmental services, such as police, fire and other similar emergency services.

**2.02 DECLARATION, IMPLEMENTATION AND TERMINATION OF DROUGHT RESPONSE STAGES 2 AND 3**

An emergency water conservation plan is necessary to minimize the effect of the water shortages that can arise on short notice during natural disasters or drought conditions. Upon declaration of a Stage 2 or Stage 3 drought response, the General Manager shall be authorized to implement and enforce any or all of the drought response measures

identified herein.

Drought Response Stages 2 and 3 will be declared by the Board of Directors. In emergency situations the General Manager may declare a Drought Response Stage 2 or 3 initially, to be followed up with Board of Directors' declaration as soon as reasonably possible. Each drought response stage will be triggered by specific conditions related to the operating capacities of District water sources and the water distribution system. Examples may include but not limited to severe local drought conditions, significant depletion of pumping capacity due to mechanical failure or aquifer depletion, major distribution system failures such as water or transmission main failure, water tank failure, natural disasters such as fire, weather or earthquake events, or long term power outages. The drought response stage chosen will vary on the severity of the situation.

Following the declaration of any drought response stage, the District will implement appropriate response actions. If emergency conditions warrant the rationing or emergency conservation of water, Owners will be notified through local media news releases, public postings and billing inserts. Implementation of Stage 2 or 3 may result in an increased level of monitoring by District staff to ensure compliance.

The District will continually monitor drought conditions and promptly recommend that the drought response stage level increase if conditions worsen. The General Manager will rescind Stage 2 or Stage 3 levels if warranted by improved conditions.

### **2.03 WATER CONSERVATION REQUIREMENTS DROUGHT RESPONSE STAGE 2 – SIGNIFICANT WATER SHORTAGE**

In addition to Drought Response Stage 1 requirements, Stage 2 requires that:

#### **2.03.1 Designated Irrigation Days Established**

- a) Properties with street addresses that end in an even number may irrigate only on Monday, Wednesday and Friday; properties with street addresses ending in an odd number may irrigate only on Sunday, Tuesday and Thursday. There will be no irrigation permitted on Saturday. An individual irrigation zone in a property's irrigation system shall not irrigate more than 45 minutes per day, unless the zone is irrigated exclusively by drip or other low-flow irrigation systems.
- b) Irrigation exclusively utilizing drip systems shall be exempt from designated irrigation days.

#### **2.03.2 New Construction Landscaping**

Notwithstanding any other provision of this ordinance, water used for irrigating landscaping for new construction shall be limited to new landscaping planted to comply with the Tahoe Regional Planning Agency's Best Management Practices (BMPs,) defensible space, or for any other reason, as follows:

- a) Newly planted sod will be exempt for forty-five (45) days from the date it was installed.
- b) Seeded lawns, whether by hydro-seed or other means, will be exempt for sixty (60) days from the date of application.
- c) Bedding plants, including annuals and perennials, will be exempt for fifteen (15) days from the date of planting.
- d) The property owner, or his/her designee, must notify the District verbally or in writing to obtain an exemption for the establishment of new vegetation as outlined above.

**2.03.3 Irrigation of Public Facilities**

Where it is in the interest of public health and safety or where facilities are open to the public, the General Manager may permit extended periods of irrigation of public facilities provided that:

- a) A hand-held hose with an automatic shut-off is used, or
- b) A hand-held, faucet filled bucket of five (5) gallons or less is used, or
- c) A drip or low-flow irrigation system is used, or
- d) Daytime use of public facilities prevents irrigation of all zones on the designated days listed under 2.03.1(a).

**2.03.4 Swimming Pool Filling**

The complete filling with water of outdoor swimming pools is prohibited without written authorization by the General Manager.

**2.03.5 Food Service and Drinking Establishments**

All food service and drinking establishments will serve drinking water to their customers only upon request by the customers.

**2.04 WATER CONSERVATION REQUIREMENTS  
DROUGHT RESPONSE STAGE 3 – WATER SHORTAGE EMERGENCY**

A Stage 3 drought response is triggered by deterioration in local water system indicators in conjunction with a drought status above normal for the Lake Tahoe Basin, a failure of key water system components, and/or a failure to significantly reduce water demand in Stage 2.

During Stage 3, Drought Response Stages 1 and 2 restrictions apply and the Board may designate specific areas for further restrictions including, but not limited to the following:

**2.04.1 Prohibition of Water Use Except for Domestic and Commercial Non-**

**Irrigation Use**

The use of water for other than domestic and commercial non-irrigation use is prohibited except irrigation of public facilities may be permitted pursuant to Section 2.03.3.

Section 3  
**Violations**

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**3.01 NOTICE OF VIOLATION**

If any person fails or refuses to comply with the provisions of this Ordinance, the General Manager or the manager's designee shall provide the person with a written notice of the violation and an opportunity to correct the non-compliance. The written notice will:

- a) Be posted or presented at the site of the noncompliance
- b) Be mailed to the property owner
- c) State the time, date and place of the violation
- d) Provide a general description of the violation
- e) State the means to correct the violation
- f) State a date by which correction is required
- g) State the possible consequences of failing to correct the violation

If the violation is not corrected to the District's satisfaction within the time frame specified, the District may restrict the water service to the property or disconnect the service. In addition to correcting the violation, the Owner will be billed administrative fees on their account.

**3.02 PROCEDURES**

**3.02.1 First Violation**

Following adoption of this Ordinance, first violations will result in a friendly reminder in the form of a notice posted on or near the front door, personal contact with the customer, a phone call and/or a letter advising the Owner of the violation, in accordance with Section 3.01 a through g.

**3.02.2 Second Violation**

For a second violation within one calendar year, the Owner will be notified in writing. If the correction is not made within ten (10) to thirty (30) days of the District's notice to the Owner (based upon severity of the violation,) an administrative fee will be assessed in accordance with the District fee schedule. The fee shall be added to the Owner's water service charges at the property where the violation occurred. If not corrected within thirty (30) days, a flow-restrictor may be installed by the District.

**3.02.3 Third Violation**

For a third violation within one calendar year, the Owner will be notified in writing. An administrative fee in accordance with the District's fee schedule will be added to the Owner's water service charges at the property where the violation occurred. If not corrected within ten (10) days of written notice, a flow-restricting device will be installed on the Owner's service connection, and the costs associated with the installation and removal will be billed on the Owner's monthly water billing.

#### **3.02.4 Fourth Violation**

For the fourth and subsequent violations within one calendar year, an administrative fee in accordance with the District's fee schedule shall be added to the Owners' water service charges at the property where the violation occurred. In addition, a flow-restricting device will be installed on the Owner's service connection, and the costs associated with the installation and removal will be billed to the Owner.

If not corrected within ten (10) days of written notice, the District may discontinue the Owner's water service at the property where the violation occurred in accordance with District procedures. Reconnection shall only be permitted when there is reasonable protection against future violations, as determined by the District.

#### **3.03 ENFORCEMENT COSTS**

The District may correct any violation of this Ordinance and bill the Owner for costs and expenses in enforcing the provisions of this Ordinance, including staff time for investigation and monitoring for compliance, if the Owner refuses to comply. Charges shall be added to the Owner's bill for the property where the enforcement costs were incurred. The District may also take such action as may be allowed by statute.

#### **3.04 TERMINATION OF SERVICE**

Failure to correct the violation may result in termination of water service to the parcel on which the violation occurred.

Section 4

## **Rebate Program**

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### **4.01 REBATE PROGRAM ESTABLISHED**

A rebate program is established to encourage Owners to replace older toilets with more efficient ultra low-flow and high efficiency toilets, to install high efficiency washers and to install irrigation controls that conserve water.

It is the Owner's responsibility to ensure that the high efficiency toilets, clothes washers and irrigation controls meet District rebate requirements prior to purchase. A list of approved toilets, clothes washers and irrigation controls is available at the District Administrative office.

Rebates are given only if funding is still available and on a first-come first-served basis. Applications submitted after funding is exhausted will be processed in the following calendar year in the order received.

To be eligible to receive rebates, District water customers shall be in full compliance with District Cross Connection Control Regulations contained within District Ordinance No. 263.

#### **4.01.1 High Efficiency Toilet Rebates**

- a) The District will provide a rebate in an amount equal to the purchase price of the toilet, up to an amount identified in the District's current fee schedule, for retrofitting from 1.6-gallon or more per flush toilets to high-efficiency toilets (single and dual-flush) having a flush capacity of 1.3 gallons or less.
- b) The installation of a 1.6-gallon per flush toilet does not qualify for a rebate.
- c) A rebate may be given for a maximum of two (2) toilets per parcel in any one year, provided funding is available. Rebates are given only if funding is available and on a first come first serve basis. Applications submitted after funding is exhausted will be processed in the following calendar year in the order received.
- d) The Owner is responsible for the proper disposal of the removed toilet(s.)

#### **4.01.2 Irrigation System Hardware Rebates**

Irrigation system rebates have been developed to help Owners save water and money by increasing the efficiency of their irrigation systems. The program offers rebates in accordance with the rebate schedule.

##### **a) Rain Sensors**

Rain sensors that catch moisture and prevent or limit the sprinkler system

from watering during precipitation must:

- i. Be installed and operated per the manufacturers specification.
- ii. Automatically break the circuit to the solenoid valves of the sprinkler system after precipitation
- iii. Be adjustable to shut off at varying amounts of rainfall
- iv. Affect the entire irrigation system, and
- i. Be purchased, installed and operational prior to application for rebate

**b) Soil Moisture Sensors**

Soil moisture sensors that determine the amount of moisture in the soil must:

- i. Be calibrated and installed according to manufacturers' specifications
- ii. Be carefully installed to avoid air gaps between the sensor and the soil
- iii. Affect the entire irrigation system, and
- iv. Be purchased, installed and operational prior to application for rebate

**c) Temperature Gauges**

Temperature sensing gauges must

- i. Be calibrated and installed according to manufacturers' specifications
- ii. Be set to disable irrigation when the ambient air temperature drops below 40 degrees Fahrenheit.
- iii. Affect the entire irrigation system, and
- iv. Be purchased, installed and operational prior to application for rebate

**4.01.3 High Efficiency Clothes Washers**

The District will provide a rebate to Owners who purchase and install a qualified high efficiency clothes washer. The clothes washer must:

- a) Be purchased on or after the date of this ordinance
- b) Be on the current list of Energy Star qualified clothes washers, as found at [www.energystar.gov](http://www.energystar.gov)
- c) Be a replacement appliance
- d) Be purchased and installed prior to application for rebate

**4.02 WATER USE SURVEY**

The Owner must request a water use survey prior to filing a request for rebate. Please schedule a visit at your home or business with a District Conservation Specialist. The benefits of a water use survey include:

- a) Identifying simple ways to save water
- b) Determining the water efficiency of toilets, showerheads, faucets, clothes washers, dishwashers, and other indoor and outdoor water using equipment
- c) Identifying simple water-efficiency measures and repairs
- d) Helping to control water costs
- e) Testing toilets for leakage using leak detection dye tablets
- f) Providing retrofit low-flow faucet pressure reducers

- g) Evaluating lawn and irrigation characteristics and recommending design modifications
- h) Customizing home irrigation schedule if needed
- i) Confirming compliance with District cross connection control policies

#### **4.03 REBATE FORM**

After the water use survey has been completed by District staff, in order to receive a rebate the owner must:

- a) Obtain a rebate form from the District Administrative Office, or download the form from the District's website – [www.tcpud.org](http://www.tcpud.org).
- b) Complete the form
- c) Attach the original purchase receipt for the product. *Receipts must be delivered to the District accompanied by a rebate form within one year of purchase of the high efficiency toilet(s,) clothes washer or the irrigation controls.*
- d) Mail the form and original receipt to TCPUD, Rebate Program, P.O. Box 5249, Tahoe City, CA, 96145, or
- e) Deliver the completed form, with the original receipt attached, to the District Administrative Office, 221 Fairway Drive, Tahoe City

#### **4.04 AVAILABILITY OF REBATE PROGRAM**

The toilet and clothes washer rebate program is only available to current District water and sewer customers, while the landscape control rebate program is only for current District water customers. Rebates are given only if funding is still available and on a first-come first-served basis. Applications submitted after funding is exhausted will be processed in the following calendar year in the order received. The rebate program may be discontinued at any time, at the discretion of the Board of Directors.

To be eligible to receive rebates, District water customers shall be in full compliance with District cross connection control regulations contained within District Ordinance No. 263.

## Water Conservation Fee Schedule

Disconnect water service as a result of ordinance violation	\$	60.00 minimum, billed at actual cost
Reconnect water service as a result of ordinance violation	\$	60.00 minimum, billed at actual cost
Process request for exemption	\$	30.00 per exemption request
Administrative fee - 2 <sup>nd</sup> Violation	\$	50.00
Administrative fee – 3 <sup>rd</sup> Violation	\$	100.00
Administrative fee – 4 <sup>th</sup> Violation	\$	300.00
Additional monitoring and compliance enforcement costs		Actual cost

## Water Conservation Device Rebate Schedule

	Conditions: Residential and Commercial Parcels	Conditions: Condominiums
<b>Irrigation System Controls:</b> Rain Sensor Soil Moisture Sensor Freeze Gauge	<ul style="list-style-type: none"> <li>Any 1 Control, Actual cost up to \$50 maximum</li> <li>Any 2 Controls, Actual cost up to \$75 maximum</li> <li>All 3 Controls, Actual cost up to \$100 maximum</li> <li>Maximum \$100 per parcel</li> </ul>	<ul style="list-style-type: none"> <li>Any 1 Control, \$50 maximum</li> <li>Any 2 Controls, \$75 maximum</li> <li>All 3 Controls, \$100 maximum</li> <li>1 – 20 units, maximum \$100</li> <li>20 – 40 units, maximum \$200</li> <li>&gt;40 units, maximum \$300</li> </ul>
<b>High Efficiency Washer</b>	<ul style="list-style-type: none"> <li>Actual cost, up to \$100 – water customers</li> <li>Actual cost, up to \$50 – sewer only customers</li> <li>Maximum 1 washer per parcel</li> <li>Must be rated “Energy Star”</li> </ul>	<ul style="list-style-type: none"> <li>Actual cost, up to \$100 – water customers</li> <li>Up to \$50 - sewer only customers</li> <li>Maximum 1 washer per condominium unit</li> <li>Must be rated “Energy Star”</li> </ul>
<b>High Efficiency Toilet</b>  <i>New Construction or Reconstruction</i>  HET Toilets only	<ul style="list-style-type: none"> <li>Actual cost, up to \$33 per toilet – water customers</li> <li>Actual cost, up to \$17 per toilet – sewer only customers</li> <li>Maximum 2 toilets per parcel</li> </ul>	<ul style="list-style-type: none"> <li>Actual cost, up to \$33 per toilet – water customers</li> <li>Actual cost, up to \$15 per toilet - sewer only customers</li> <li>Maximum = # of toilets per condominium unit</li> </ul>

<p><b>High Efficiency Toilet</b> <i>Retrofit 3.0 GPF to HET</i></p>	<ul style="list-style-type: none"> <li>• Actual cost, up to \$100 per toilet – water customers</li> <li>• Actual cost, up to \$50 per toilet – sewer only customers</li> <li>• Maximum 2 toilets per parcel</li> </ul>	<ul style="list-style-type: none"> <li>• Actual cost, up to \$100 per toilet – water customers</li> <li>• Actual cost, up to \$50 per toilet – sewer only customers</li> <li>• Maximum = # of toilets per condominium unit up to 2 toilets</li> </ul>
<p><b>High Efficiency Toilet</b> <i>Retrofit 1.6 GPF to HET</i></p>	<ul style="list-style-type: none"> <li>• Actual cost, up to \$33 per toilet – water customers</li> <li>• Actual cost, up to \$15 per toilet – sewer only customers</li> <li>• Maximum 2 toilets per parcel</li> </ul>	<ul style="list-style-type: none"> <li>• Actual cost, up to \$33 per toilet – water customers</li> <li>• Actual cost, up to \$15 per toilet – sewer only customers</li> <li>• Maximum = # of toilets per condominium unit</li> </ul>

GPF: Gallons per Flush

HET: High Efficiency Toilet, Single or Dual flush toilets with 1.3 GPF capacity or less