

How to check for a water leak

Step 1. Turn all water-using appliances off so that no water is being used. This means turning off all water inside and outside the house including showers, sinks, washing machines, and any appliance that uses water. If you have a sprinkler irrigation system, turn off the controller and manually shut off the two valves at the backflow assembly to isolate the irrigation system.

Step 2. Locate your meter box to be able to read your meter. Refer to *How to read*



your water meter pamphlet, which is enclosed for your assistance.

Step 3. Take the lid off the meter box and lift the protective cover. See *How to read your water meter* pamphlet for directions. **Watch the meter.** Your meter will have a red star wheel that is commonly called a “leak indicator.”

If it is spinning, even very slowly, you have a leak. If it is not spinning, look at the red pointer and note the number it is pointing at. Once again, make certain that all water is off and return in 10 minutes to see if the red pointer has moved. If it has moved you have a slow leak — go to step 4. If not, you do not have a leak.

Step 4. This step will help you identify possible underground leaks. Locate your main shut off valve at the house. This is often referred to as a stop and drain valve and is usually located under the house.

Step 5. Close this valve and open the nearest faucet to make sure the water is fully shut off.

Step 6. Return to your meter and observe if the red star wheel has stopped moving. Look again at the red pointer and note the number it is pointing at. Return in 10 minutes to see if the red pointer has moved. If the star wheel is moving, or the red pointer has moved in the ten minutes, you most



likely have a leak on your water line between the meter box and the house.

Please contact a local plumber to have this investigated and repaired.



Tony Laliotis,
Director of Utilities
530/583-3796 ext. *353

Cindy Gustafson,
General Manager
530/583-3796 ext. *326

Our website will also have updates and information:
www.tahoecitypubd.com

**We very much appreciate your
patience and support!**



**Tahoe City Public
Utility District**

221 Fairway Drive
P. O. Box 5249
Tahoe City, CA 96145
Phone: 530-583-3796
Fax: 530-583-1475
Email: pud-info@tcpud.org