



# TAHOE CITY PUBLIC UTILITY DISTRICT

## BOARD OF DIRECTORS

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**GENERAL MANAGER**  
Sean Barclay

May 22, 2020

NAME

ADDRESS

City, STATE, ZIP

Dear Commercial Sewer Customer,

In recognition of the impacts that the COVID-19 pandemic has had on our entire community, the Tahoe City Public Utility District (TCPUD) Board of Directors has taken action to help alleviate the financial hardships for our customers. On March 30, the TCPUD responded by suspending late fees and penalties for utility services and reminding customers of our “No shut-off for non-payment” policy.

With the continuance of the State of California’s COVID-19 orders and directives limiting non-essential business activity, the TCPUD recognizes that our local businesses have experienced additional and sustained financial hardships. To support our commercial customers, the TCPUD Board of Directors took further action on May 15 by adopting a Resolution to establish a **Temporary Commercial Sewer Rate Relief Program** (Program).

Key measures of the Program include:

- 50% Sewer Rate reduction for a 3-month period
- Monthly sewer bills will be automatically adjusted for June, July, and August 2020
- Quarterly sewer bills will be automatically adjusted for July, August, and September 2020

For additional program information, please visit [tcpud.org/raterelief](http://tcpud.org/raterelief) or contact Stacie Lyans at (530) 580-6057.

Because property owners on record are billed for utility services, the TCPUD encourages commercial property owners to pass the commercial sewer rate relief directly to the occupying business tenant.

The Tahoe City Public Utility District is committed to our community’s recovery. We appreciate your business and look forward to your safe, responsible, and successful reopening.

In Service,



Sean Barclay  
General Manager