



TCPUD QUARTERLY NEWS OCT-19



PUBLIC HEARING DATE SET FOR 2019 WATER AND SEWER RATE STUDY

In early 2019, the TCPUD Board of Directors initiated a comprehensive 5-year Water and Sewer Rate Study (2019 Rate Study) to establish an equitable and cost-based water and sewer rate structure. The 2019 Rate Study also identified the revenues necessary to sufficiently fund water and sewer operations and capital infrastructure needs throughout the TCPUD service area over the next 5 years.

As a commitment to open communication and transparency in the rate setting process, TCPUD held numerous public meetings to solicit public comment this summer. Following this extensive outreach, the TCPUD Board authorized the proposed 5-year water and sewer rate plan at the August 16, 2019 Board meeting, and set a Public Hearing for Friday, October 18, 2019 at 9am during a regularly scheduled Board meeting. All impacted customers were notified by mail of the proposed 5-year water and sewer rate plan and invited to attend this Public Hearing.

To view detailed reports, presentations, and the proposed rate schedules, visit TCPUD's 2019 Rate Study website at tcpud.org/ratestudy. For additional questions, please email Stacie Lyans at slyans@tcpud.org or call 530.580.6057.

GET INVOLVED IN TCPUD'S 2020 BUDGET PLANNING PROCESS

It's that time of year again when TCPUD begins developing its budget and goals for 2020. Each annual budget cycle is an opportunity to plan for the most cost effective and efficient way to provide services while ensuring long-term financial stability.

TCPUD is committed to financial transparency and encourages community participation in the annual budget process. The best way to participate is to attend October Committee meetings to review the proposed budget, goals, and objectives. Additionally, TCPUD will hold its annual Budget Workshop on Tuesday, November 5 at 4pm in the TCPUD Board Room. This comprehensive meeting is open to the public and all TCPUD constituents are invited and encouraged to participate. For more information and to view the 2019 TCPUD Board and Committee Calendar, please visit tcpud.org or call 530.583.3796.

AWARD WINNING DISTRICT

In 2019, TCPUD received the *District Transparency Certificate of Excellence* by the Special District Leadership Foundation in recognition of its outstanding efforts to promote transparency and good governance.

"This award is a testament to the TCPUD's commitment to open governance," said Sean Barclay, TCPUD General Manager. "Our Board of Directors and the entire District staff is to be commended for their contributions to this award and their efforts to promote transparency to our community." TCPUD received the award by completing essential governance transparency requirements, which include receiving ethics training for all board members, properly conducting open and public meetings, and filing financial transactions and compensation reports to the State Controller in a timely manner.

Additionally, TCPUD was awarded the Government Finance Officers Association of the United States and Canada *Certificate of Achievement for Excellence in Financial Reporting* for its 2018 Comprehensive Annual Financial Report. This was the second consecutive year that the TCPUD has achieved this prestigious award.



CAPITAL PROJECTS UPDATE YOUR TAX AND RATE DOLLARS AT WORK

Significant capital investments are planned in the next several years. Below is a snapshot of a few capital improvement projects.



Current Water Treatment Plant



New Water Treatment Plant

WEST LAKE TAHOE REGIONAL WATER TREATMENT PLANT Construction of a permanent, year round drinking water treatment plant is planned to replace the temporary seasonal treatment plant located at Chambers Landing. The new water treatment plant will provide a reliable, drought-resistant, and safe drinking water source to TCPUD's West Shore service area. Pending final design and permitting, TCPUD is targeting a 2020 start of construction for this \$14 million dollar capital improvement project. For more information, visit tcpud.org/watertreatmentplant

TIMBERLAND WATER SYSTEM IMPROVEMENT PROJECT

In June 2019, TCPUD began construction on the full replacement of the Timberland Water System to improve the distribution, servicing, and fire suppression capabilities of the system. This estimated \$3.7 million capital improvement construction project is planned for two phases. The first phase is scheduled to finish this fall, with the second phase scheduled for construction in 2020. For more information and to view project area maps, visit: tcpud.org/timberland

MADDEN CREEK WATER SYSTEM IMPROVEMENT PROJECT

In July 2019, the Madden Creek Interconnection and Distribution Improvement Project began construction to provide backup water supply and additional water storage for the Madden Creek Water System. Similar to the Timberland project, it has been divided into a two-phased construction schedule. The first phase includes the McKinney-Quail interconnection and associated high pressure transmission line replacement. The second phase includes water distribution, servicing, and fire protection improvements. For more information and to view project area maps, visit: tcpud.org/maddencreek

TAHOE CITY GOLF COURSE IMPROVEMENTS As the TCPUD's 4th season of direct operations of the Tahoe City Golf Course winds down, the conditions are at an all-time high. TCPUD has implemented a number of course improvements including investment in over 40 new sprinklers to improve water distribution and conservation, equipment upgrades to ensure quality conditions of the greens and fairway, enhanced bunkers and cart paths, new hitting area, and ongoing drainage upgrades that will continue this fall. In recognition of recent course improvements, the Tahoe City Golf Course was recently awarded second place in the 2019 Sierra Sun Best of North Lake Tahoe and Truckee Readers Poll.

Additional information regarding capital improvement projects and plans can be found on TCPUD's website at tcpud.org.

PARKS UPDATES

Bike Trail Surveys On August 7 and 8, 2019, TCPUD staff and volunteers administered over 300 surveys and counted over 4,000 trail users at four stations across TCPUD's 23-mile trail network. The annual trail surveys collect important feedback to improve the trails and user experience and is critical to secure future grant funding opportunities. New survey questions were added this year to learn about winter trail use and electric "E-bikes." 76 percent of survey respondents reported that they have, or would consider, using the trails in the winter, and 11 percent of survey respondents reported using E-Bikes – which are allowed on the trails. To learn more about the TCPUD trail network and the "Code of Conduct", visit: tcpud.org/biketrails

2020 Golf Season Passes On-Sale It's been another busy season at the Tahoe City Golf Course. Discounted "Fall Special" 2020 season passes are now on sale at the Pro Shop through the end of the golf season. All passes sold include FREE play for new pass holders for the remainder of the 2019 golf season. Learn more at tcpud.org/golf

Winter Sports Park The Tahoe City Winter Sports Park is gearing up for another snowy winter season. The scheduled opening for the ice rink is Friday, November 29, with the sled hill and ski trails opening as soon as conditions permit. Season passes will go on sale November 1. To learn about rates and find out more information, follow the WSP on Facebook or visit tcpud.org/winter

RECREATION REMINDERS

Fall/Winter Activity Guide The Fall / Winter Parks & Recreation Activity Guide is here, showcasing expanded recreation programs to keep you active all season long. The Activity Guide hit mailboxes in September and can be viewed online at tcpud.org.

R.A.P. TCPUD's Recreation Afterschool Program is back and will be conveniently located at Rideout Community Center, the current location of Tahoe Lake Elementary School. Annual passes and drop-in punch cards are available.

Fall Festival and Pumpkin Patch Saturday, October 12, 10am – 2pm at Commons Beach in Tahoe City. Get ready for a fun filled day of games and activities including an obstacle course, carnival games, pie eating, and much more.

Downtown Trick or Treat Wednesday, October 31, 4pm – 6pm. TCPUD and downtown businesses are excited to offer a fun and safe location for families to Trick or Treat this Halloween. Check in at Heritage Plaza for a free goodie bag, a spooky surprise, and a list of participating businesses.

Breakfast with Santa Saturday, December 7, 10am – 1pm at the Tahoe City Winter Sports Park. Join a fun-filled morning of food, games, arts and crafts, and Santa, who will be there to take photos and give presents. This event is in collaboration with the Rotary Club of Tahoe City.

Check out the complete listing of fall and winter Recreation programs online at tcpud.org or follow Tahoe City Parks and Recreation on Facebook.

TCPUD WELCOMES FULL-TIME STAFF

Earlier this year, TCPUD filled the following vacant position. Please help us welcome Bryan Kreul!

Bryan Kreul: Information Systems and Technology Administrator

Hometown: Bryan moved to Tahoe from San Diego in 2000, but is originally from Chicago

Most Recent Position: Bryan was self-employed with Digital Matrix IT Consulting Services

Fun Fact: Bryan really likes Lake Tahoe, technology, and fast cars



NEWSLETTER SURVEY

win FREE Golf & Winter Sports Park passes!

TCPUD publishes paper editions of our quarterly newsletters that are distributed to our customers as bill stuffers. TCPUD is considering the switch from paper to electronic newsletters in 2020 – but we want to hear your newsletter feedback! Your feedback is critical to inform TCPUD of the most effective ways to communicate with you. Survey respondents will be entered into a drawing and one lucky winner will win their choice of one Tahoe City Golf Course or Tahoe City Winter Sports Park season pass. Take survey at: tcpud.org/newslettersurvey

Stay Up-To-Date with TCPUD!

For emergency, construction, recreation, general public information or announcements, sign up for our E-notices by sending a request to info@tcpud.org.

View Board Meetings Online Interested in attending the Board Meetings but can't make it in person? No problem! All TCPUD Board of Directors meetings can be viewed online via live web streaming or watch the recorded meeting anytime by visiting www.tcpud.org.

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