



## Tahoe City Winter Sports Park COVID-19 Protection Plan

**Facility Name:** Tahoe City Winter Sports Park

**Facility Address:** 251 N Lake Blvd, Tahoe City, CA 96145

The following measures were developed by the Tahoe City Public Utility District (TCPUD), utilizing guidelines from Placer County and State of California Departments of Public Health, and Cal OSHA and shall be implemented to protect employees, park users, and the general public from the potential transmission of coronavirus at the winter sports park facility.

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### Signage

- Place signage at the entrance to inform employees and users of the park of the following:
  - Must have an advance reservation, no walk-ups will be permitted, all sales final;
  - A face mask/covering is required to be worn by employees and users;
  - Wash and sanitize hands;
  - Avoid entering the facility if feeling sick, or have a cough or fever;
  - Maintain a minimum six-foot distance from anyone who is not a household member;
  - Sneeze and cough into a cloth or tissue or, if not available, into one's elbow;
  
- Post a copy of this Plan inside the shop and online at [tcpud.org/winter](http://tcpud.org/winter).

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### Measures to Protect Employee Health

- Face mask/covering is required to be worn when inside the Winter Sports Park shop, and when unable to maintain at least 6' physical distance from others.
- Everyone who can carry out their work duties from home has been directed to do so.
- All employees have been told not to come to work if sick.
- Symptom checks are being conducted before employees enter the work space.
- Advance Online Reservations only. No walk-ups will be permitted in order to reduce transactions on site; all applicable waivers will be completed online with advance reservation.
- All sales for skate, sled, or trail sessions will be final. No refunds will be given.
- Work station and shared equipment should be sanitized before and after each user.
- Hand sanitizer is available next to each work station and to all employees at the following location(s):

Inside the Winter Sports Park shop and by shop entrance and exit.

- Break rooms, bathrooms, other common areas and commonly used surfaces are being cleaned, sanitized and disinfected frequently.
  - Disinfectant and related supplies are available to all employees at the following location(s):  
Utility closest in Winter Sports Park inside restrooms.
  - Soap and water are available to all employees at the following location(s):  
Inside the Winter Sports Park shop.
  - Disinfectant, towels, gloves and safety glasses are supplied to employees for sanitizing rental equipment.
  - Staff training will include recognizing signs/symptoms, safety involving COVID-19, cleaning and safety protocol.
  - Windows and doors will be propped open to maximize airflow inside the Winter Sports Park shop.
  - Copies of this Plan have been distributed to all employees.
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### **Measures to Protect Users of the Winter Sports Park**

- Face mask/covering is required to be worn when inside the Winter Sports Park shop, while in line to check-in or in the courtyard, and on the rink and sled hill. When on the ski/snowshoe trail, a face mask/covering is required when unable to maintain at least 6' physical distance from others not in the same household.
- Advance Online Reservations only. No walk-ups will be permitted in order to reduce transactions on site; all applicable waivers will be completed online with a customer's advance reservation.
- Purchase of Season Pass must be paid for in advance online.
- Credit/Debit card transactions are recommended. Cash transactions are discouraged.
- Check-in/arrival begins 15 minutes prior to reservation time and users must exit facility within 15 minutes after session ends. No early arrivals and no congregating after sessions.
- Staggering arrival times for sessions to minimize congestions and congregating in the courtyard/common areas.
- Number of users per area (sled hill, ice rink, and trail) will be limited to 25% capacity or less per time block.
- Only one member of reserving party will be permitted access inside the shop to check-in and pick-up rental equipment.
- Number of customers with access to shop will be limited at check-in with physical distancing markings to space customers out at least 6' apart.
- Customers are queued with six-foot distancing markers outside of the Winter Sports Shop entrance.
- Customers are provided a single shop entrance and separate exit to promote one-way traffic.
- Shop exit is not accessible from the outside to encourage one-way traffic. (Accommodations can be made for ADA ramp users).
- Plexiglass barrier installed between shop work station and customer service area.
- Sports Park Shop surfaces are sanitized frequently.
- Customer entrance and exit are equipped with hand sanitizer.
- Windows and doors will be propped open to maximize airflow inside the Winter Sports Park shop.

- Users are encouraged to arrange to drop off skaters and limit parent/guardian accompaniment to one.
  - Users are encouraged to wear gloves while on the ice rink, sled hill, and trail. Post Signage.
  - Public restrooms will be available outside only.
  - Staff will control skaters entering the ice and sled hill per session.
  - Staff will enforce park users to wear face mask/covering.
  - Skating participants should not put down any of their equipment (e.g. skate guards, gloves, helmets, sticks etc.) on any surface after their session ends. Please keep equipment on or hold it. Post Signage.
  - Lost and found will not be maintained, leave valuables at home. Any items or bags left at the benches outside of the rink will be picked up and disposed of immediately. Post Signage.
  - A rental return area will be made available outside to return equipment without entering the shop.
  - All employees have been instructed to maintain at least a six-foot distance from users and from each other, except employees may momentarily come closer to one another as necessary when using recommended PPE and all other safety precautions.
  - Restaurant and Bar will remain open for To-Go service from take-out window only.
    - Remove table seating from outdoor spaces (will be replaced with bench seating and be for users to change in and out of ice skates).
    - Servers should wear face coverings when they are unable to maintain a 6' physical distance from others not in the same household
    - Servers should wash their hands or change gloves frequently.
  - Instruct users to bring their own water.
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#### **Measures to Increase Sanitization**

- Hand sanitizer, soap and water, or effective disinfectant is available to users outside and in the Winter Sports Park Shop.
  - Disinfecting all high-contact surfaces frequently, including rink hand rail, door handles, trashcans, and surfaces.
  - Rental equipment disinfected between sessions.
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You may contact the following person with any questions or comments about this Plan:

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